## **INSURANCE INFORMATION NOTICE 2025-1**

**SUBJECT: Hurricane Season 2024** 

The State of Louisiana has been quiet during Hurricane Season 2024 until now. With a potential storm event knocking at our door and possible future systems on the horizon, State agencies are encouraged to take precautionary measures when a disaster threatens.

Precautionary steps taken before a storm hits can prevent or minimize damages, recovery time, and expenses. What can you do? Elevate all mobile property, such as vehicles, heavy machinery, and equipment, to higher ground to minimize the potential damage from rising water. Unplug electronics before leaving the building. Move contents/business personal property items from the floor and remove items from bottom drawers of file cabinets or shelving, etc. If your location is prone to flooding, using sandbags or similar may help reduce water intrusion.

Ensure personnel are aware of the agency's emergency procedure plans. Print contact information that you might need in case power goes out or access to shared drives goes down, e.g., phone numbers for remediation vendors, internal contacts, Sedgwick CMS, etc. Do you have staff members designated to assess agency buildings or your leased office space for damage after the storm?

If an agency requires remediation services to deal with water extraction and dry out, refer to the Statewide Remediation Contract to obtain these services. Attached is the contact information for the current remediation vendors. When using any remediation services, the agency must communicate with the vendor and discuss what remediation efforts are needed. When insurance is involved, the agency, the claims representative, and the remediation vendor should be in communication regarding the remediation scope of work. Remediation activity outside of the insurance scope of work is the responsibility of the agency.

PROMPTLY REPORT damage after a disaster event. If an agency sustains loss to buildings, contents, vehicles, or equipment, report the loss to **Sedgwick CMS**. Catastrophe claim reporting methods will be used after a disaster for Property Claims. If you have six or fewer damaged buildings, complete the attached form and email it to <a href="mailto:lastorms@sedgwick.com">lastorms@sedgwick.com</a>. The claim reporting form will be uploaded to <a href="mailto:lastorms.com">lastorms.com</a> in a fillable pdf format to allow users to complete it on the computer and email.

If you have more than six buildings, send an email to <a href="lastorms@sedgwick.com">lastorms@sedgwick.com</a> containing the agency name, agency contact information, ORM agency location code (4 digits), and the business entity number (aka site code, 6 digits). Sedgwick will send an Agency-specific form listing all scheduled buildings for the referenced site. The spreadsheet will have a column for you to indicate if a building does or does not have damage. Once completed, email the spreadsheet back to <a href="lastorms@sedgwick.com">lastorms@sedgwick.com</a> and claim(s) will be set up.

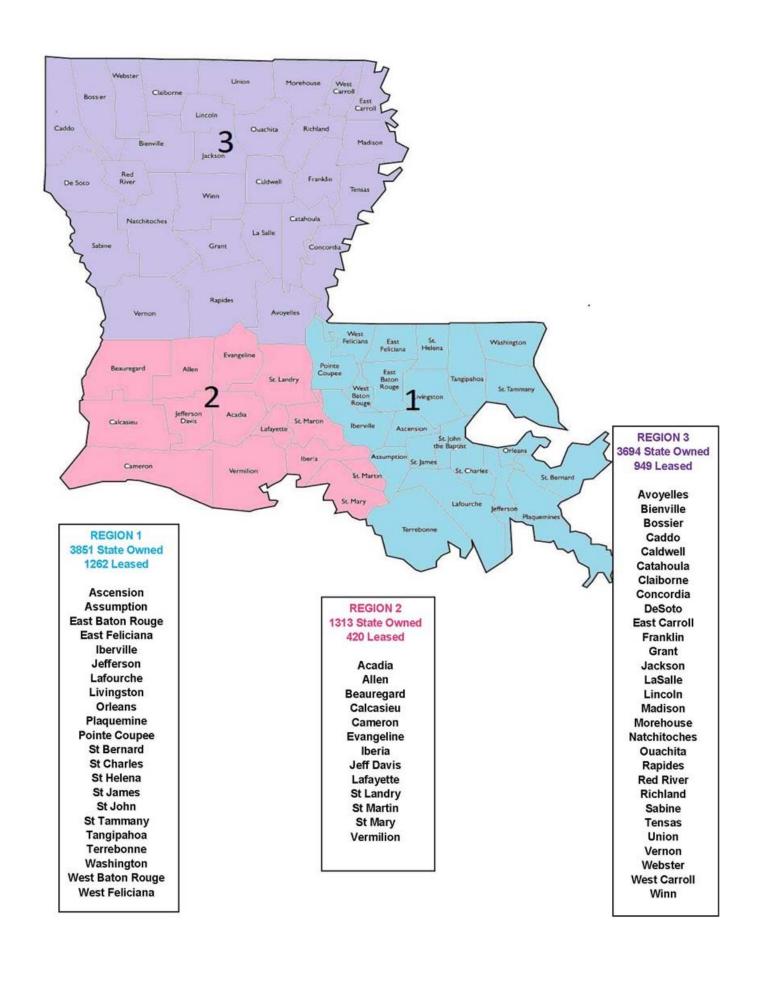
If you are unable to access the internet or have questions on reporting your claim(s), contact Sedgwick at (225) 368-3500 or toll free at (844) 717-5566.

If there are any questions relating to this bulletin, please contact Sherry Price, State Risk Administrator at 225-342-8466

## STATEWIDE REMEDIATION CONTRACT VENDORS LIST

Contracts ends 10/06/2024 Contracts extension in progress

Region 1 Vendor List	Non- Catastrophe	CAT - Pres. Declared Disaster	Contract #	Phone #	Separate After Hrs #
Ashley Smith Construction	Yes	Yes	4400025630	504-416-8997	
Continuum Restoration Services	Yes	Yes	4400025632	337-356-6013	
Guarantee Restoration Services	Yes	No	4400025547	225-753-8682	
Lemoine Disaster Recovery	Yes	Yes 4400025631 33		337-316-1496	833-999-9110 24hr
Servpro of Baton Rouge	Yes	Yes	4400025548	225-753-3434	225 590-0852 cell
United Fire and Water	Yes	Yes	4400025550	225-755-7923	225-771-9880 cell
Region 2 Vendor List	Non- Catastrophe	CAT - Pres. Declared Disaster	Contract #	Phone #	Separate After Hrs #
Ashley Smith Construction	Yes	Yes	4400025630	504-416-8997	
Continuum Restoration Services	Yes	Yes	4400025632	337-356-6013	
Guarantee Restoration Services	Yes	No	4400025547	225-753-8682	
Lemoine Disaster Recovery	Yes	Yes	4400025631	337-316-1496	833-999-9110 24hr
Servpro of Baton Rouge	Yes	Yes	4400025548	225-753-3434	225 590-0852 cell
United Fire and Water	Yes	Yes	4400025550	225-755-7923	225-771-9880 cell
Region 3 Vendor List	Non- Catastrophe	CAT - Pres. Declared Disaster	Contract #	Phone #	Separate After Hrs #
Ashley Smith Construction	Yes	Yes	4400025630	504-416-8997	
Continuum Restoration Services	Yes	Yes	4400025632	337-356-6013	
Guarantee Restoration Services	Yes	No	4400025547	225-753-8682	
Lemoine Disaster Recovery	Yes	Yes	4400025631	337-316-1496	833-999-9110 24hr
Servpro of Baton Rouge	Yes	Yes	4400025548	225-753-3434	225 590-0852 cell
United Fire and Water	Yes	No	4400025550	225-755-7923	225-771-9880 cell



## **CATASTROPHE CLAIM REPORTING**

Notifications will be sent out by Sedgwick advising when this form should be used. It will be used to report six or less locations with damage at the same facility (site code). The form can be used to report Fine Arts, Equipment Breakdown, Bridge, and Fixed Marine Facilities claims that fall under Property Claims.

When completed email this form to lastorms@sedgwick.com

Click in the first field (Report by Name), then use the tab button to move between fields.

AGENCY INFORMATION AND CLAIM REPORTING DATES							
Reported by Name:	Date of Loss:	Date Reported to Sedgwick:					
Reported by Phone:	Agency Contact Name:						
Agency Name:	Agency Contact Phone #:						
Agency Address:	Agency Contact Fax #:						
	Agency Contact Email:						

INVOLVED PROPERTY								
ERP Building Name	Building Name Also Known As (if different than ERP Name)	ORM Agency Location Code (4 digits)	ERP Business Entity # (6 digits) aka Site Code	ERP Building Number	Building State ID (SLAB) aka Building Legacy ID	Brief Desciption (e.g. roof damage and interior water damage; Appx 6" of water throughout building, wind damage to roof, contents are damaged, too; wind damage to roof, windows on southside blown out)		